

Service Information

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Category T	Technical	Ref. No. E028/13B	Page 1 of 3
Coverage <input type="checkbox"/> Distributor only <input checked="" type="checkbox"/> Please inform your dealers		Date Issued November 29, 2013	
Please convey this information to your <input checked="" type="checkbox"/> Warranty Dept. <input checked="" type="checkbox"/> Parts Dept. <input type="checkbox"/> Direct <input type="checkbox"/> Training Dept. <input checked="" type="checkbox"/> General Manager <input checked="" type="checkbox"/> Field Rep.		Date Revised April 24, 2017	
Applicable Model Mazda3 (BM), Mazda2 (DJ), CX-3 (DK), Mazda6 (GJ): with Active Driving Display	Applicable Countries or Specifications Worldwide		

REVISED

Revision Note: "CORRECTION PROCEDURE" has been updated.

Subject: Handling Caution of Active Driving Display (ADD)

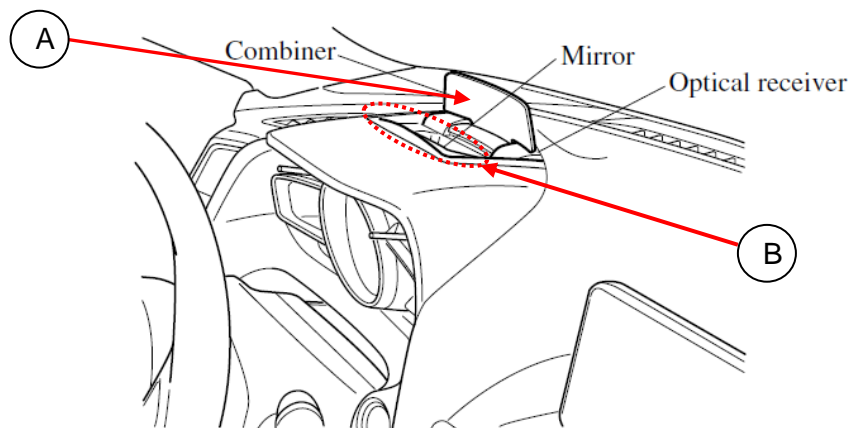
DESCRIPTION

Some customers may claim that it is impossible/difficult to view the ADD even if the display position is adjusted through the Type B Audio Screen (Settings Screen). This is caused by improper handling.

CAUSE

The zero-point (close position) of the (A) ADD combiner may have been incorrectly learned due to an object which was placed in the (B) storage area of the ADD combiner.

- NOTE:** (A) DO NOT force to close/open it manually.
(B) DO NOT place papers, gloves etc. here.



If any object is detected (jammed) when closing the ADD combiner after switching the ignition OFF, the system judges it as being abnormal and stops the closing operation with the ADD combiner in open position. Then, when starting the engine the next time, correction of the zero-point is automatically performed. However, if the object is still remaining during the correction, the system learns the incorrect position as the zero-point. As the result, the zero-point largely deviates from the standard position and it becomes impossible to view the ADD from the normal view position.

CAUTION

- Do not turn off the ignition switch with objects being placed in the storage area of the ADD combiner. It will cause the incorrect learning of the zero-point of ADD combiner.
- Do not force to open/close the ADD combiner manually. In case an object was jammed, remove the object and NEVER force to close the ADD combiner. Start the engine again then the zero-point of the ADD combiner will be automatically corrected and learned.

CORRECTION PROCEDURE

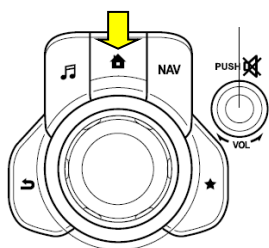
If the zero-point of the ADD combiner has been incorrectly learned, use the following procedure to correct it.

1. Turn the ignition to OFF.
2. Remove and then install the ROOM FUSE.
3. Start the engine.
4. Learning of the zero-point is automatically performed.

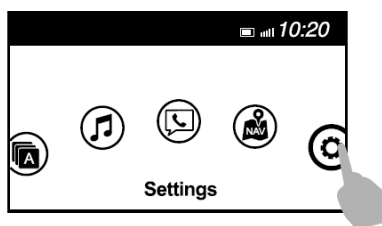
NOTE: After having recovered the zero point of the ADD combiner correctly, please ask your customer if s/he had ever inserted anything between the screen and instrumental panel when the ADD combiner was folding, or had ever opened/closed the ADD combiner by hand. If so, please inform the customer that the angle of the ADD combiner may be jammed and thus causes difficult/impossible viewing. If not, please inform customer that this symptom may occur because of vehicle condition (e.g. battery voltage fluctuation), and may not be malfunction.

If necessary, conduct precise adjustment of the display position by the following procedure.

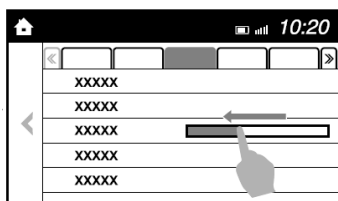
1. Display "Home Screen" by pushing "HOME" button on the commander switch.



2. Select "SETTING" button on the home screen and display "Settings Screen".



3. Select "ADD".
4. Select "HEIGHT".
5. Slide your finger in the desired direction.
 - + Slide (Right): Display moves UPWARD.
 - Slide (Left): Display moves DOWNWARD.



6. If the desired display position has been determined, enter it by pressing the commander button.

