

Service Information

Mazda Motor Corporation

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Category T	Repair Guidance	Ref. No. R099/16B	Page 1 of 4
Coverage <input type="checkbox"/> Distributor only <input checked="" type="checkbox"/> Please inform your dealers		Date Issued November 22, 2016	
Please convey this information to your <input checked="" type="checkbox"/> Warranty Dept. <input checked="" type="checkbox"/> Parts Dept. <input type="checkbox"/> Direct <input type="checkbox"/> Training Dept. <input checked="" type="checkbox"/> General Manager <input type="checkbox"/> Field Rep.		Date Revised February 6, 2018	
Applicable Model and Equipment Mazda2 (DJ), Mazda3 (BM), Mazda6 (GJ) and CX-3 (DK) with ACTIVE DRIVING DISPLAY		Applicable Countries and/or Vehicle specifications Worldwide	

REVISED

Revision Note: "SUBJECT VIN & PRODUCTION DATE RANGE" has been corrected. Changes are noted below in Red.

Subject: ACTIVE DRIVING DISPLAY Opens/Closes Improperly

DESCRIPTION

- Some vehicles may exhibit the active driving display opening/closing improperly as described below.
- It does not open or close when the ignition is turned ON or OFF.
 - The open/close operation stops on the way.
 - It closes and then opens by itself while the vehicle is moving.

CAUSE

This concern may be caused by the pinching detection function being activated due to fluctuation of the voltage applied to the active driving display.

MASS PRODUCTION CHANGE

The control logic has been changed to avoid these concerns. (The pinching detection function based on the voltage fluctuation has been abolished.)

SUBJECT VIN & PRODUCTION DATE RANGE

Mazda2 (DJ/DL)

Japan Built

Spec.	Subject VIN Range	Production Date Range
General (RHD)	JM6 DJ **** ** 100001 - 112526	up to October 5, 2015

Thailand Built

Spec.	Subject VIN Range	Production Date Range
Australia	MM0 DJ **** **	up to December 3, 2015
Australia	MM0 DL **** **	
General (RHD)	MM6 DJ **** **	
General (RHD)	MM6 DL **** **	
General (LHD)	MM7 DJ **** **	
General (LHD)	MM7 DL **** **	
Israel	MMZ DJ **** **	
Israel	MMZ DL **** **	
Europe(UK) SKYACTIV-G	MMZ DJ **** **	up to November 5, 2016
Europe(UK) SKYACTIV-D	MMZ DJ **** **	up to December 3, 2015
Thailand	MM8 DJ **** **	
Thailand	MM8 DL **** **	

Mexico Built

Spec.	Subject VIN Range		Production Date Range
Europe	3MD DJ **** **	100001 - 132501	up to December 7, 2015
General (LHD)	3MD DJ **** **	100001 - 105920	
Mexico/PR (2016 MY)	3MD DJ **** **	100001 - 105144	

Mazda3 (BM)

Japan Built

Spec.	Subject VIN Range		Production Date Range
Australia	JM0 BM **** **	100001 - 199616	up to October 1, 2015
General (RHD)	JM6 BM **** **	100001 - 322613	
General (LHD)	JM7 BM **** **		
Israel	JMZ BM **** **	100001 - 316314	
Europe	JMZ BM **** **		
US (2014 - 2016 MY)	JM1 BM **** **	100001 - 293850	

Thailand Built

Spec.	Subject VIN Range		Production Date Range
Thailand	MM8 BM **** **	100001 - 115970	up to November 2, 2015

Mexico Built

Spec.	Subject VIN Range		Production Date Range
US(2014 - 2016 MY)	3MZ BM **** **	n/a	n/a
General (LHD)	3MZ BM **** **	100001 - 119171	up to December 1, 2015
Europe (LHD)	3MZ BM **** **	100001 - 141694	up to January 29, 2016

Mazda6 (GJ)

Spec.	Subject VIN Range		Production Date Range
Australia	JM0 GJ **** **	200001 - 220745	up to October 1, 2015
General (RHD)	JM6 GJ **** **	200001 - 220752	
General (LHD)	JM7 GJ **** **		
Israel	JMZ GJ **** **	200001 - 220738	
Europe	JMZ GJ **** **	300001 - 336488	
US (2016 MY)	JM1 GJ **** **	400001 - 454155	

CX-3 (DK)

Japan Built

Spec.	Subject VIN Range		Production Date Range
Australia	JM0 DK **** **	100001 - 112531	up to October 5, 2015
General (RHD)	JM6 DK **** **	100001 - 112532	
General (LHD)	JM7 DK **** **		
Europe	JMZ DK **** **	100001 - 128372	
US (2016 MY)	JM1 DK **** **	100001 - 118705	

Thailand Built

Spec.	Subject VIN Range		Production Date Range
Australia	MM0 DK **** **	n/a	n/a
Thailand	MM8 DK **** **	100001 - 100964	up to November 9, 2015

REPAIR PROCEDURE

When you receive a customer complaint on this concern, replace the Active Driving Display with the modified one according to the workshop manual "ACTIVE DRIVING DISPLAY REMOVAL/INSTALLATION".

NOTE: For Mazda3. If the subject Active Driving Display part number is "BHR1-55-44X" or "BHR1-55-44XA", replace the Active Driving Display with the modified one together with the **latest instrument cluster** (speedometer) because there is NO compatibility of the parts.

PARTS INFORMATION

Part Number	Part Name	Q'ty	Remark
DB1M 55 44X	DISPLAY, HEAD UP	1	Mazda2 (DJ), CX-3 (DK)
BHR1 55 44XC	DISPLAY, HEAD UP	1	Mazda3 (BM)
G46M 55 44XA	DISPLAY, HEAD UP	1	Mazda6 (GJ)
B45V 55 471D	SPEEDOMETER	1	Mazda3 (BM) Use VIN to look for your vehicle part number in EPC.
BHN2 55 471M	SPEEDOMETER	1	
BHN9 55 471N	SPEEDOMETER	1	
BHN6 55 471M	SPEEDOMETER	1	
BHP3 55 471L	SPEEDOMETER	1	
BJE1 55 471N	SPEEDOMETER	1	
BJE3 55 471N	SPEEDOMETER	1	
BJE8 55 471M	SPEEDOMETER	1	
BJF3 55 471M	SPEEDOMETER	1	
BHS3 55 471N	SPEEDOMETER	1	
BJE4 55 471N	SPEEDOMETER	1	
BPG8 55 471M	SPEEDOMETER	1	
BPG7 55 471M	SPEEDOMETER	1	
BJM3 55 471N	SPEEDOMETER	1	
BPP5 55 471D	SPEEDOMETER	1	
BPP7 55 471D	SPEEDOMETER	1	
BPN6 55 471D	SPEEDOMETER	1	
BPM5 55 471D	SPEEDOMETER	1	
BJN1 55 471L	SPEEDOMETER	1	
BMA3 55 471K	SPEEDOMETER	1	
BJF7 55 471L	SPEEDOMETER	1	
BHV7 55 471L	SPEEDOMETER	1	
BJA5 55 471J	SPEEDOMETER	1	
BJH8 55 471K	SPEEDOMETER	1	
BJA7 55 471K	SPEEDOMETER	1	
BPD9 55 471L	SPEEDOMETER	1	
BPF6 55 471L	SPEEDOMETER	1	
BPH8 55 471F	SPEEDOMETER	1	
BRK9 55 471F	SPEEDOMETER	1	
BMA4 55 471K	SPEEDOMETER	1	
B45F 55 471M	SPEEDOMETER	1	
BKB2 55 471D	SPEEDOMETER	1	
B46E 55 471H	SPEEDOMETER	1	

WARRANTY INFORMATION

Assembly group	T – Body Electrical System
Subassembly group	06 – INSTRUMENT CLUSTER (METER)
Symptom Code	61 (Inoperative)
Damage Code	9W (Internal failure)
Causal Part No.	**** 55 44X* (DISPLAY, HEAD UP)
Q'ty	1
Operation No. and hours	XXM2LXRX, 0.4 Hrs.
Period Covered	New Vehicle Limited Warranty
Prior approval necessary	NO

NOTE: Claim the instrument cluster as a related part number. (For Mazda3 only)

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