

Subject: WHINING NOISE FROM SPEAKERS WHEN LISTENING TO AM RADIO WITH BLOWER MOTOR ON	Bulletin No: 09-027/15
	Last Issued: 07/01/2015

APPLICABLE MODEL(S)/VINS

2014-15 Mazda3 vehicles (Japan built without MAZDA CONNECT) with VINs lower than JM1BM*****262282 (produced before March 1, 2015)

2014-15 Mazda3 vehicles (Mexico built without MAZDA CONNECT) with VINs lower than 3MZBM*****182009 (produced before January 1, 2015)

DESCRIPTION

Some customers may complain about a whine noise from the speakers when listening to the AM radio with the blower motor on. This concern may be caused by an internal failure of the audio unit. To correct the problem, the internal circuit of the audio unit has been changed.

Customers having this concern should have their vehicle repaired using the following repair procedure.

REPAIR PROCEDURE

1. Verify customer concern.
2. Remove the audio unit and replace with a modified one according to the instructions on MS3 online or the Workshop Manual (section 09-20 AUDIO UNIT REMOVAL/INSTALLATION).
3. Verify repair.

PART(S) INFORMATION

Use exchange unit only from United Radio. DO NOT automatically order a new part for warranty replacement.

Part Number	Description	Qty.	Notes
BHN9-66-9R0B	Audio Set	1	Japan built
BJS7-66-9R0D	Audio Set	1	Mexico built

WARRANTY INFORMATION

NOTE:

- This warranty information applies only to verified customer complaints on vehicles eligible for warranty repair.
- This repair will be covered under Mazda's New Vehicle Limited Warranty.
- Additional diagnostic time cannot be claimed for this repair.

Warranty Type	A
Symptom Code	57
Damage Code	9H
Part Number Main Cause	****-66-9R0
Quantity	0
Operation Number / Labor Hours:	XXL54XRX / 0.2 Hrs.