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Subject: POPPING NOISE THROUGH SPEAKER WHEN OPERATING POWER WINDOWS	Bulletin No: 09-011/15
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APPLICABLE MODEL(S)/VINS

2014-2015 Mazda3 (Japan built) vehicles (with BOSE audio) with VINS lower than JM1BM*****259081 (produced before February 2, 2015)

2014-2015 Mazda3 (Mexico built) vehicles (with BOSE audio) with VINS lower than 3MZBM*****182009 (produced before January 1, 2015)

DESCRIPTION

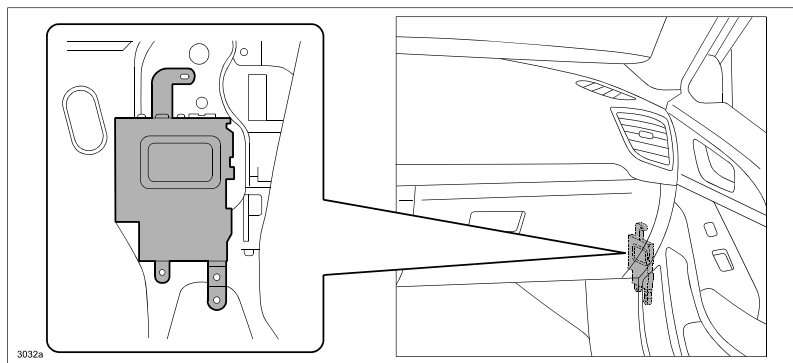
Some vehicles may experience a popping noise coming from the speaker(s) when operating the power window master switches at the driver's door. This is caused by insufficient noise suppression in the Tuner Amp Unit (TAU). To correct the problem, the internal noise suppressor in the TAU has been changed.

Customers having this concern should have their vehicle repaired using the following repair procedure.

REPAIR PROCEDURE

1. Verify customer concern.
2. Remove the TAU and replace with a modified one according to the instructions on MS3 online or the Workshop Manual (section 09-20 TUNER AND AMP UNIT (TAU) REMOVAL/INSTALLATION).

NOTE: When replacing the tuner amp unit (TAU) with a new one for any reason, refer to TSB 09-030/13 SIRIUSXM REGISTRATION AFTER TUNER AND AMP UNIT (TAU) REPLACEMENT.



3. Verify repair.

CONSUMER NOTICE: The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools/equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "do-it-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership. Mazda North American Operations reserves the right to alter the specifications and contents of this bulletin without obligation or advance notice. All rights reserved. No part of this bulletin may be reproduced in any form or by any means, electronic or mechanical---including photocopying and recording and the use of any kind of information storage and retrieval system ---without permission in writing.

PART(S) INFORMATION

Use exchange unit only from United Radio. DO NOT automatically order a new part for warranty replacement.
Japan built vehicles (for VINS starting with JM1)

Part Number	Description	Qty.	Notes
BHP5-66-DRXA	Tuner, Auto Visual	1 (Exchange)	--
BJD5-66-DRXA		1 (Exchange)	w/ XM Radio
BJD6-66-DRXA		1 (Exchange)	w/ XM Radio and Lane Departure Warning System (LDWS)

Mexico built vehicles (for VINS starting with 3MZ)

Part Number	Description	Qty.	Notes
BJS8-66-DRXA	Tuner, Auto Visual	1 (Exchange)	--
BJS9-66-DRXA		1 (Exchange)	w/ XM Radio

WARRANTY INFORMATION

NOTE:

- This warranty information applies only to verified customer complaints on vehicles eligible for warranty repair.
- This repair will be covered under Mazda's New Vehicle Limited Warranty term.
- Additional diagnostic time cannot be claimed for this repair.

Warranty Type	A
Symptom Code	57
Damage Code	9W
Part Number Main Cause	****-66-DRXA
Quantity	0
Operation Number / Labor Hours:	XXL3DXRX (Tuner R&R) / 0.3 Hrs.