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<b>Subject:</b>  POOR FM RADIO RECEPTION	<b>Bulletin No:</b> 09-002/15
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## APPLICABLE MODEL(S)/VINS

2014-15 Mazda3 vehicles

## DESCRIPTION

Some vehicles may exhibit poor reception of the FM radio where the reception cuts in and out erratically and/or the sound volume varies by itself. This concern may be caused by inadequate software of the Tuner and Amp Unit (TAU) or the Audio unit. The software of the TAU and the Audio unit has been re-tuned for optimum FM radio reception.

Customers having this concern should have their vehicle repaired using the following repair procedure.

## REPAIR PROCEDURE

1. Verify customer concern.
2. Remove the TAU (with touchscreen) or the Audio unit (without touchscreen) and replace with a modified one according to the instructions on MS3 online or the Workshop Manual (section 09-20 TUNER AND AMP UNIT (TAU) REMOVAL/INSTALLATION or AUDIO UNIT REMOVAL/INSTALLATION).  
**NOTE:** When replacing the tuner and amp unit (TAU) with a new one for any reason, refer to TSB 09-030/13 SIRIUSXM REGISTRATION AFTER TUNER AND AMP UNIT (TAU) REPLACEMENT.
3. Verify repair.

**CONSUMER NOTICE:** The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools/equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "do-it-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership. Mazda North American Operations reserves the right to alter the specifications and contents of this bulletin without obligation or advance notice. All rights reserved. No part of this bulletin may be reproduced in any form or by any means, electronic or mechanical---including photocopying and recording and the use of any kind of information storage and retrieval system ---without permission in writing.

## PART(S) INFORMATION

Use exchange unit only from United Radio. DO NOT automatically order a new part for warranty replacement.

Part Number	Description	Qty.	Notes
BHP1-66-DRXA	Tuner Amp Unit (TAU)	1	Confirm the part number in the EPC for the subject VIN.
BHP2-66-DRXA		1	
BHP5-66-DRXA		1	
BJD5-66-DRXA	Tuner Amp Unit (TAU) with XM Radio	1	
BJD6-66-DRXA		1	
BLF6-66-DRXA	Tuner Amp Unit (TAU)	1	
BHN9-66-9R0B	Audio Unit	1	
BJS7-66-DRXA	Tuner Amp Unit (TAU)	1	
BJS8-66-DRXA		1	
BJS9-66-DRXA	Tuner Amp Unit (TAU) with XM Radio	1	
BJS7-66-9R0C	Audio Unit	1	

## WARRANTY INFORMATION

**NOTE:**

- This warranty information applies only to verified customer complaints on vehicles eligible for warranty repair.
- This repair will be covered under Mazda's New Vehicle Limited Warranty.
- Additional diagnostic time cannot be claimed for this repair.

	Tuner Amp Unit (TAU)	Audio Unit
Warranty Type	A	A
Symptom Code	56	56
Damage Code	9H	9H
Part Number Main Cause	****-66-DRX	****-66-9R0
Quantity	0	0
Operation Number / Labor Hours:	XXKCFARX / 0.3 Hrs.	XXKCFBRX / 0.2 Hrs.